

Privacy Policy

Last Updated October 13, 2022

Welcome to the Oriano mobile application of Rightware LLC, Rightware LLC provides a delivery service application that allows users to schedule an appointment to move small, medium, or large packages between two locations.

This Privacy Policy explains what Personal Information (defined below) we collect, how we use and share that information, and your choices concerning our information practices.

This Privacy Policy is incorporated into and forms part of our Terms of Service.

Before using the Service or submitting any Personal Information to Oriano, please review this Privacy Policy carefully and contact us if you have any questions. By using the Service, you agree to the practices described in this Privacy Policy. If you do not agree to this Privacy Policy, please do not access the application or otherwise use the Service.

1. PERSONAL INFORMATION WE COLLECT

We collect information that alone or in combination with other information in our possession could be used to identify you (“Personal Information”) as follows:

Personal Information You Provide: We collect the following categories of Personal Information from you when you sign up for a demonstration, register for an account, or otherwise contact us. Personal Information includes anything considered Personal Data under the General Data Protection Regulation, including any implementing national laws and regulations (“GDPR”). The Personal Information we collect varies depending on what you choose to provide, but it may include your username, phone number and information about your request:

Internet Activity Information: When you visit, use, and interact with the Service, we may receive certain information about your visit, use, or interactions. For example, we may monitor the number of people that visit the Service, peak hours of visits, which page(s) are visited. ·

Device Information: Includes name of the device, operating system, and browser you are using. Information collected may depend on the type of device you use and its settings. ·

Usage Information: We collect information about how you use our Service, such as the types of content that you view or engage with, the features you use, the actions you take, and the time, frequency, and duration of your activities.

· **Location Information:** We derive a rough estimate of your location from your IP address.

Analytics: We use Google Analytics, a web analytics service provided by Google, Inc. (“Google”). Google Analytics uses cookies to help us analyze how users use the app and enhance your experience when you use the Site. For more information on how Google uses this information, [click here](#).

2. HOW WE USE PERSONAL INFORMATION

We may use Personal Information as necessary for the following legitimate business interests:

- To provide the Service and help deliver your package between two locations ·
To help driver to reach to your address.
- To respond to your inquiries, comments, feedback, or questions.
- To send administrative information to you, for example, information regarding the Service and changes to our terms, conditions, and policies.
- To analyze how you interact with our Service and provide, maintain and improve the content and functionality of the Service and our customer relationships and experiences.
- To develop new products and services;
- To administer and protect our business and the Site, prevent fraud, criminal activity, or misuses of our Site, and to ensure the security of our IT systems, architecture and networks (including troubleshooting, testing, system maintenance, support and hosting of data); and ·
To comply with legal obligations and legal process and to protect our rights, privacy, safety or property, and/or that of our affiliates, you or other third parties, and enforce our terms and policies.

3. SHARING AND DISCLOSURE OF PERSONAL INFORMATION

Oriano does not sell your Personal Information. In certain circumstances we may share the categories of Personal Information with third parties without further notice to you, unless required by the law.

We may share your personal information only with delivery man, and service providers: To assist us in meeting business operations needs and to perform certain services and functions, we may share Personal Data with service providers, including hosting, cloud services and other information technology services providers; event management, email communication software providers and email newsletter providers; data base and sales/customer relationship management services; payment processors; web analytics services.

4. UPDATE YOUR INFORMATION

If you need to change or correct your Personal Data, or wish to have it deleted from our systems, you may contact us at customerservice@rightwares.com. We will address your request as required by applicable law, or you can delete your personal info using the application itself.

5. CHILDREN

Our Service is not directed to children who are under the age of 16. Oriano does not knowingly collect Personal Information from children under the age of 16. If you have reason to believe that a child under the age of 16 has provided Personal Information to Oriano through the Service please contact us and we will endeavor to delete that information from our databases.

6. SECURITY

You use the Service at your own risk. We implement commercially reasonable technical, administrative, and organizational measures to protect Personal Information both online and offline from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. However, no Internet or e-mail transmission is ever fully secure or error free. In particular, email sent to or from us may not be secure. Therefore, you should take special care in deciding what information you send to us via the Service or e-mail. Please keep this in mind when disclosing any Personal Information to Oriano via the Internet. In addition, we are not responsible for circumvention of any privacy settings or security measures contained on the Service.

7. YOUR CHOICES

In certain circumstances providing Personal Information is optional. However, if you choose not to provide Personal Information that is needed to use some features of our Service, you may be unable to use those features. You can also log in to your account or contact us to request updates or corrections to your Personal Information.

8. CHANGES TO THE PRIVACY POLICY

The Service and our business may change from time to time. As a result we may change this Privacy Policy at any time. When we do we will post an updated version on this page, unless another type of notice is required by the applicable law. By continuing to use our Service or providing us with Personal Information after we have posted an updated Privacy Policy, or notified you by other means if applicable, you consent to the revised Privacy Policy and practices described in it.

9. CONTACT US

If you have any questions about our Privacy Policy or information practices, please feel free to contact us at our email address: rightwares@gmail.com.